



March 12th, 2020

To all Residents, Families and Friends:

The Coronavirus Outbreak has now been labeled a Pandemic Outbreak by the World Health Organization. Out of an abundance of caution from the CDC recommendation, we will only allow visitors for Medical purposes into our Communities until approximately March 31st. Please recognize we may extend this time frame if necessary. We ask that our Residents ONLY leave their Community for essential purposes. If a Resident does leave a Community for any reason we HIGHLY recommend they be screened upon returning. We ask that any resident who has traveled in the past 30 days or plans to travel either domestically or internationally, or feels they have interacted with anyone who has a risk of exposure to limit their interaction with others in their Community for 14 days and take their temperature daily.

The Mansions will be screening all visitors and staff that enter our Communities each day which includes a survey of symptoms, exposure potential and taking temperatures. All staff members are encouraged to stay home if they are ill. We have put in place a temporary sick leave policy during this time and have suspended nonessential work travel for employees.

We recognize many residents enjoy their time with visitors and we don't want them to feel lonely. We will take extra measures to ensure our Residents feel lots of love and attention from our staff members during this time. We also encourage and have staff ready to assist with facetime, sending videos, skype, etc. to encourage communication! We encourage Residents and loved ones to use this form of communication during this time. We will also assist with any online ordering we can help Residents with.

The Mansions have taken many precautions to keep Residents and staff safe. Please call if you have any questions or concerns. We recognize that this is an unprecedented moment for our Communities and appreciate your understanding and cooperation. We must protect our Residents from the potential spread of this virus.

We do hope you understand our need to be very cautious during this time. We appreciate your flexibility and respectfulness of the staff and our procedures.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Kim Davis', is written over a blue line that extends from the signature down to the left.

Kim Davis
Mansions Senior Living CEO